

Disabilities do not define people; their talents and abilities do.



Kennedy Scott
Visit kennedyscott.co.uk
Call **01304 201213**
Email ses@kennedyscott.co.uk



Specialist Employability Support (SES)

A guide for Jobcentre Plus staff



What is Specialist Employability Support? Specialist Employability Support provides pre-employment training, support and guidance for adults with a disability, including mental health conditions, to find long-lasting work.

The Circle of Support© Model Explained

The **Circle of Support©** is designed to provide each individual customer with a personalised, wrap-around support network. It is made up of people including but not limited to: the customer; friends and family; a Kennedy Scott Caseworker; a Kennedy Scott Employer Account Manager; a Kennedy Scott Activity Co-ordinator; Disability Specialists (e.g. Mencap); representatives from other relevant organisations (e.g. Jobcentre Plus, NHS, probation); and the employer (if appropriate).

This will ensure:

- A personalised service, with dedicated staff to provide tailored support interventions and deliver bespoke employer engagement.
- A sustainable support network, crafted to remain long after SES has finished.
- A shared vision between multiple agencies, family and friends.
- A multidisciplinary approach, with caseload conferencing promoting effective decision-making and improved outcomes.

We will seek to involve Jobcentre Plus in the Circle and value your contribution to the customer's journey. By working together we can achieve a better outcome for the participant.



Our promises to your customers:

- To always define individuals by their talents and abilities, not by their disabilities.
- A dedicated Caseworker committed solely to giving them the right support to build their career, and deal with any issues.
- We will craft a personalised **Circle of Support©**.
- To meet at a convenient location. Kennedy Scott has premises across the country, and are happy to meet in other community locations.
- A dedicated Employer Account Manager will look for work experience opportunities and jobs appropriate for them, their skills and aspirations.
- An Activity Co-ordinator will help customers access activities and organisations that will help build their confidence, meet new people and gain new skills.
- Access to a wide variety of support and training, including CV building, interview skills and communication techniques.
- Priority access to skills qualifications and apprenticeships.
- Expert help in setting up their own business.